

We are sorry that you need to return a product to us. In order for us to process your return as quickly and efficiently as possible please print and complete the following form and include it with the goods being returned. **In order to receive a refund goods must be returned in their original packaging in a resalable condition. No refunds will be given without a fully completed returns form, which must be included within the parcel.**

Your Details

Order Number*

*please ensure you include your order number as we will be unable to identify your order without it

Full Name

Phone Number

Email Address

Address

Details of the Goods

Item Description	Quantity	Reason For Return

If the item being returned is faulty/damaged, please include a description of the fault
.....
.....

Would you like us to:

Issue you with a refund

Send a replacement

Exchange for another item.

Any Further Notes:
.....
.....

As per the Distance Selling Regulations, consumers have a duty to take reasonable care of goods whilst in their possession. Goods being returned to us must be in the original packaging OR replacement packaging which is of equal quality to the original packaging to avoid damage in transit. **Curtains4u can only process refunds for goods that are returned to us in a merchandisable and resalable condition.** By signing below you confirm that the goods have been adequately packaged and are in a re saleable condition before being returned.

SIGNED:

DATE: